



# Terms & Conditions 2010

## BOOKING AND CONFIRMATION POLICY:

- 1 All reservations, without exception, must be confirmed in writing.
- 2 All quotes are valid for 30 days.
- 3 A non-refundable deposit of £400 for the hire of the Mons Calpe Suite will be required at least 3 weeks prior to the event to confirm and secure the reservation.
- 4 Menu selection must be confirmed no later than 2 weeks prior to the event.
- 5 Notification of the number of persons attending an event and for which catering has been ordered, without exception, needs to be finalised 48 hours in advance of the event. Any reduction in numbers thereafter will be charged for.
- 6 Prepayment for all functions is required in full 1 week prior to the group arriving at the Cable Car.
- 7 All outstanding balances such as bar tabs are payable prior to the group's departure from the Mons Calpe Suite.

## CANCELLATION POLICY:

- 8 All cancellations, without exception, must be made in writing and proof of cancellation must be produced to claim a refund.
- 9 The deposit for the hire of the Mons Calpe Suite is non-refundable.
- 10 If the function is cancelled 1 week prior, all menus, drinks packages and Cable Car fares will be fully refunded, once all unused tickets are returned to MH Bland & Co Ltd.
- 11 In the event of the Cable Car being closed due to strong wind or for any other reason, MH Bland & Co Ltd will transfer passengers to and from the Mons Calpe Suite by bus.

## ENVIRONMENTAL CODE OF CONDUCT:

- 12 The Cable Car is located within the Upper Rock Nature Reserve. Please ensure that activities do not damage flora, fauna or rocks, pollute water or soil or degrade the visitor experience.
- 13 Passengers may encounter apes within the Cable Car Top Station. The apes are wild animals and should be treated with caution.
- 14 MH Bland & Co Ltd is not responsible and accepts no responsibility whatsoever for the control and/or behavior of the Barbary Apes and all guests hereby voluntarily accept any risk or loss, injury or damage which may be caused by the Barbary Apes.
- 15 It is an offence to feed the apes and any guests found doing so may be reported to the pertinent authorities and subsequently fined.
- 16 Should the above requirements not be adhered to, we reserve the right to ask individual guests to leave the Top Station of the Cable Car.

The Mons Calpe Suite is part of the Cable Car Top Station, therefore passengers accept the Cable Car Conditions of Carriage as stated on our website: [www.mhbland.com](http://www.mhbland.com)

These terms and conditions need to be signed by Client and faxed back to (00350) 200 47935 or emailed to [events@monscalpesuite.com](mailto:events@monscalpesuite.com)

Contact Person:	
Company Name:	
Function Date:	

Contact No./Email:	
Signature:	
Date:	

### MH BLAND & CO LTD.

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